



# Hawaii Traveler Tips

# Aloha!

This guide serves to assist visiting travelers with disabilities and health conditions by providing information about the accessibility of Hawaii's airports and transportation systems. Also included is a list of medical supply companies and support services. Please make direct contact with any of the businesses or services in this guide to obtain additional information. This guide is also available on our web site at [[www.hawaii.gov/health/dcab](http://www.hawaii.gov/health/dcab)]. Information contained in this guide does not serve as an endorsement for these or other businesses or services, and is intended only as a resource.



## Lihue Airport

The State of Hawaii Department of Transportation provides an Access Guide for passengers with disabilities on services (such as animal quarantine, ground transportation, motorized wheelchairs, porter services, accessible restrooms, TTYs) at the Lihue Airport. Visual Display Units are located throughout Lihue Airport displaying gate departure times and other flight information. The Access Guide for Lihue Airport can be obtained at [<http://hawaii.gov/dot/airports>] and select "ADA". For more information, contact the Visitor Information Program at the Lihue Airport at **(808) 246-1448**.



## Air Travelers With Disabilities

The U.S. Department of Transportation (DOT) offers the following assistance and information for travelers with disabilities.

- Individuals who experience disability related air travel problems can obtain "real time" assistance and information to resolve problems by calling the DOT at **1-800-778-4838 (V)** and **1-800-455-9880 (TTY)**.

- Information on investigating and filing a complaint about a disability issue can be found at [<http://airconsumer.ost.dot.gov/hotline.htm>].
- Information for the air traveler with a disability can be found at [<http://airconsumer.ost.dot.gov/publications/horizons.htm>].

The U.S. Transportation Security Administration, which is responsible for passenger airport security screenings, has information for travelers with disabilities and medical conditions on its website at [[www.tsa.gov/travelers/airtravel/specialneeds/index.shtm](http://www.tsa.gov/travelers/airtravel/specialneeds/index.shtm)].



## Adapted Vehicle Rentals

With advance notice, car rental companies will install hand controls, provide accessible transportation from airport or airport car rental booth to vehicle pickup point, or deliver the vehicle to the airport terminal.

<b>Alamo Rent-A-Car</b>	<b>1-(800) 327-9633</b>
<b>Avis Rent-A-Car</b>	<b>1-(800) 321-3712</b>
<b>Budget Rent-A-Car</b>	<b>1-(800) 527-7000</b>

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**Dollar Rent-A-Car** 1-(866) 434-2226

**Hertz Rent-A-Car** 1-(800) 654-3011

**National Rent-A-Car** 1-(800) 227-7368



### Accessible Van Rentals

The following business rents wheelchair accessible vans. Call in advance to make reservations, arrange for pick up of the van, and if needed have hand controls installed for the van.

**Wheelchair Getaways of Hawaii**  
1-(800) 638-1912

Web site: [www.wheelchairgetaways.com](http://www.wheelchairgetaways.com)



### Transportation

The Kauai bus operates a public fixed-route and paratransit curb-to-curb bus service. All buses are wheelchair accessible. Contact the County of Kauai, Transportation Agency for information on routes, schedules and hours of operation at **(808) 241-6410**.

**County of Kauai**  
**Transportation Agency**

3220 Ho'olako Street

Lihue, HI 96766

**(808) 241-6410**

(808) 241-6417 (Fax)

Email: [TheKauaiBus@kauai.gov](mailto:TheKauaiBus@kauai.gov)

Web site: [www.kauai.gov/OCA/](http://www.kauai.gov/OCA/)

**Transportation**



### Accessible Parking

The State of Hawaii recognizes valid person with a disability parking placards issued by other

states and countries for parking in designated, accessible parking spaces. Parking placards must hang from the vehicle's rearview mirror when the vehicle is parked in a designated space.



### Access to Beaches and Trails

All terrain wheelchairs are available at Lydgate Beach Park, Poipu Beach Park and Salt Pond Beach Park on the island of Kauai. For further information contact the County of Kauai's ADA Coordinator, Christina Pilkington at phone **(808) 241-6203 (V/TTY)** or email at [mayorsada@kauai.gov](mailto:mayorsada@kauai.gov).

For information on accessible trails throughout the state you may contact the Department of Land and Natural Resources, Na Ala Hele Statewide Program Manager at Oahu phone **(808) 587-0062** or email at [curt@dofaw.net](mailto:curt@dofaw.net). Information about the Na Ala Hele access trail program and contact information for all islands can be found at [[www.hawaiitrails.org/](http://www.hawaiitrails.org/)].



### Medical Equipment

The following medical supply and health care companies sell and rent medical equipment and supportive aids. This listing is not an endorsement for any particular company, business or product. You can also refer to the phone directory yellow pages under Medical Equipment and Supplies for more listings. Contact the medical supply and health care companies in advance to ensure your equipment needs are ready when you arrive in Hawaii.

**Apria Healthcare**

Apria Healthcare on Oahu also services Kauai.

98-720 Kuahao Place

Pearl City, HI 96782

**(808) 485-0178**

**1-(800) 232-2549** (Toll free from Kauai to Apria  
Healthcare on Oahu)

(808) 485-0169 (Fax)

Web site: [www.apria.com](http://www.apria.com)

### **Gammie HomeCare**

3215 Kuhio Highway, Bay 4

Lihue, HI 96766

**(808) 632-2333**

(808) 632-2422 (Fax)

Web site: [www.gammie.com](http://www.gammie.com)

### **Hawaii Home Infusion**

4473 Pahee Street, Suite I

Lihue, HI 96766

**(888) 779-8477 (Toll free)**

**(808) 245-3787**

(808) 245-1700 (Fax)

Web site: [www.wheelchair-kauai.com](http://www.wheelchair-kauai.com)



### **Support Services**

The following businesses provide in-home services that may include nurses, nurse's aides, and home assistance for persons with disabilities or health conditions. Fees are charged for all services. Contact the business in advance for information. The Centers for Independent Living may also be a resource for other support services.

### **Hawaii Centers for Independent Living - Kauai**

4340 Nawiliwili Road

Lihue, HI 96766

**(808) 245-4034 (V/TTY)**

(808) 245-7218 (Fax)

Email: [faithg@pacificil.org](mailto:faithg@pacificil.org)

Web site: [www.hawaii-cil.org](http://www.hawaii-cil.org)

### **Nursefinders**

3170-B Jerves Street

Lihue, HI 96766

**(808) 245-5841**

**(808) 245-9022**

(808) 245-5103 (Fax)

Web site: [www.nursefinders.com](http://www.nursefinders.com)



### **Communication Access Services**

Telecommunications Relay Service (TRS) is available statewide by calling **711**.

Sign Language Interpreters can be obtained for a fee by contacting Hawaii Interpreting Services.

### **Hawaii Interpreting Services**

**(808) 394-7706**

Email: [Sabrina@interpretinghawaii.com](mailto:Sabrina@interpretinghawaii.com)

Web site: [www.interpretinghawaii.com](http://www.interpretinghawaii.com)



### **Service Animals**

Contact the Hawaii Department of Agriculture for information on requirements for allowing guide dogs and service animals to enter Hawaii without quarantine.

### **Hawaii Department of Agriculture Animal Quarantine Station**

99-951 Halawa Valley Street

Aiea, HI 96701-5602

**(808) 483-7151**

(808) 483-7161 (Fax)

Email: [rabbiesfree@hawaii.gov](mailto:rabbiesfree@hawaii.gov)

Web site: [www.hawaii.gov/hdoa](http://www.hawaii.gov/hdoa)

Web site for information on service animals:

<http://hawaii.gov/hdoa/ai/aqs/info>

or from home page select "Animal Quarantine Information" and "Guide and Service Dogs".



## Visitor Aloha Society of Hawaii

The Visitor Aloha Society of Hawaii assists visitors who are victims of crime, accident, death in the family, or other adversities while visiting Hawaii.

**Visitor Aloha Society of Hawaii**  
**Island of Kauai**  
**(808) 482-0111**

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This guide was prepared by the State of Hawaii, Department of Health  
**Disability and Communication Access Board**

919 Ala Moana Boulevard, Room 101 • Honolulu, HI 96814  
(808) 586-8121 (V/TTY)

Web site: [www.hawaii.gov/health/dcab/](http://www.hawaii.gov/health/dcab/) • E-mail: [dcab@doh.hawaii.gov](mailto:dcab@doh.hawaii.gov)

We provide access to our activities without regard to race, color, national origin (including language), age, sex, religion, or disability. If you have a concern, write or call the Disability and Communication Access Board or the Department of Health Affirmative Action Officer at P.O. Box 3378, Honolulu, HI 96801-3378, or call (808) 586-4616 (V/TTY) within 180 days of a problem.



STATE OF HAWAII

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